

BordeMaipo Lodge Regulations

1. Reception and Emergencies

- 1.1. Reception operates until 11:00 PM.
- 1.2. After 11:00 PM, only emergency messages will be addressed.
- 1.3. In case of an emergency, staff is available to assist and guide guests.

2. Check-In and Check-Out

- 2.1. Check-In: From 3:00 PM to 11:00 PM.
- 2.2. Check-Out: By 12:00 PM. Late check-out may incur additional charges.

3. General Rules

- 3.1. Guests must respect the facilities, the privacy of other visitors, and the lodge's natural surroundings.
- 3.2. Hosting parties or unauthorized events is not allowed.
- 3.3. Smoking is prohibited inside the cabins. It is only permitted in designated outdoor areas.
- 3.4. Pets are not allowed on the premises.

4. Capacity Policy

- 4.1. Each cabin has a maximum capacity that must be respected.

5. Use of Hot Tubs and Pools

- 5.1. Hot tubs are exclusive to each accommodation, except for "Canelo," where they can be rented for an additional fee.
- 5.2. The latest time to light the hot tubs is 10:00 PM.
- 5.3. To activate the hydromassage jets, guests must contact the reception number.

6. Care and Responsibility

- 6.1. Guests are responsible for any damages caused to the facilities during their stay.
- 6.2. Any technical issues or damages must be reported immediately for prompt attention.

7. Natural Environment and Sustainability

- 7.1. Guests must respect the natural surroundings, avoiding damage to flora and fauna.
- 7.2. Lighting fires outside designated areas is strictly prohibited.
- 7.3. BBQ Grills: Extreme caution is advised when using BBQ grills, especially on the terrace of the "Arrayán" cabin, which has its own grill. Improper use may pose fire risks.

8. Use of Common Areas

- 8.1. Activities causing excessive noise are prohibited after 9:00 PM.



Borde Maipo - Lodge

Universo, sol y montaña